

pinnacle fact sheet

PINNACLE 4.3

All business success is built on the knowledge and performance of individuals. Learnframe is the leader in e-Learning management systems that automate and measure the learning process as you focus corporate knowledge on business objectives. With more than six years experience in helping companies manage the learning process, Learnframe has become the benchmark for integrating, managing, and measuring corporate learning to adapt and accelerate business growth through individual learner performance.

Pinnacle

For companies that believe knowledge is a key business asset, Pinnacle provides the tools needed to integrate the process of scheduling, delivering, and measuring the success of curricula comprised of thousands of courses. Pinnacle is a proven leader in managing the learning process in enterprise businesses and small up-and-coming businesses alike. The unique benefit of Pinnacle is that you can launch, track, and report with great detail on courses from a variety of providers without modifying courseware. Pinnacle will also allow you to take a best-of-breed approach to the “other” side of your learning experience. As with courseware, it will give you the freedom to choose the best skills management, collaboration, and assessment tools, not leaving you with a potential substandard tool that came as part of the system.

Business Benefits

Whether you are a business line manager or a training manager, you’ll appreciate the business benefits and cost savings Pinnacle provides for e-Learning. With Pinnacle, you can:

Increase the speed of learning and focus learning on business results. Get your learning management system up and running in days, not months. And once you’re up, optimize the benefits of your e-learning by allowing managers to select and authorize learners for a curriculum that aligns with business objectives. Managers can also assign the curriculum based on groups or individual profiles and measure in detail the learning results.

Enhance the learning experience for greater individual success. The learner can access his courses through a web browser or LAN interface, which automatically updates all plug-ins or media players needed to launch and run a training course. The learner also has access to progress reports to help him track his learning. And the learning environment is mobile, so a learner can download a course and take it with him, learn at his own pace, and upload his information to measure his learning results.

Reduce costs through centralized administration and reporting. The initial benefit of e-Learning is the savings in training costs. The immediate benefit of Pinnacle is that everything is centrally administered so the costs of setting up, notifying learners, managing, and measuring your e-Learning environment are all reduced.

Monitor special training requirements such as regulatory compliance. Businesses that require compliance training will enjoy the benefits of enhanced security, electronic signatures, and reporting to verify that employees have reviewed documents or completed training to meet compliance requirements.

Reduce implementation time. Small businesses can utilize Microsoft Data Engine (MSDE) to meet their immediate needs. With this improved embedded database, you can be up and running in minutes. MSDE is included within Pinnacle at no additional cost. For more data intensive environments, you still have the option of utilizing an SQL Server or Oracle database.

The Pinnacle Advantage

Open Connectivity

Launch, manage, and measure virtually any type of courseware. Due to its open architecture, Pinnacle can connect to and report on any type of courseware that gathers and stores learning performance information.

Connect to courseware without modifications. The unique ability of Pinnacle to connect to any type of courseware sets it apart from other learning management systems. You don't have to rely on an industry standard or custom programming to be able to integrate your current and future courseware needs.

Integrate with leading e-Learning solutions such as skills assessment and enterprise resource planning (ERP) to create a full training solution that fits right into your business environment.

Secure Learning Anywhere, Anytime

- Learn via the Internet, intranet, or corporate LAN/WAN networks.
- Take learning on the road and upload the learning progress reports (for courseware that supports this feature) the next time the learner connects to the network.
- Ensure that learning performance information stays safe, allowing only the assigned managers and learners to view the information.

Advanced Scalability

- Use with thousands of users (independently tested with more than 300,000 users).
- Deliver learning to large corporate universities.
- Use as the e-Learning engine for Application Service Provider (ASP) hosted environments.

Automated E-mail Notification

- Reminder notification of upcoming courses
- Notification of required courses past due
- Notification of completed training
- Notifications of course registration
- Notifications of required classes or courses
- Notifications of revisions to required courses or documents
- Notifications of re-certifications to be completed

Extensive Reporting

- Report on your corporate learning progress using extensive built-in reports.
- Report on electronically signed mandatory documents to verify compliance for FDA, ISO, and other regulatory bodies.
- Easily create detailed custom reports using Crystal Reports.

Streamlined Completions

- One-step process for course completion.
- Eliminates the need to authorize and register to create historical completion records.
- Completion by groups.

ADA Compliance

- Ensures the user interface is compliant with the Americans with Disabilities Act, Section 508.

Learning Roles and Capabilities

Three role-based modules make up Pinnacle — the Administrator, the Online Manager, and the Online Student.

The Administrator module is used to import user profiles, to personalize training, to set up the system and security for the manager role, and to set up and distribute class or course information.

The Online Manager is a web browser module that enables managers to create and manage groups and assign course curricula. It also allows the manager to track and document results, and create reports for classes, individual learners, and groups. Multiple managers, such as a training manager and a business line manager, can be assigned to manage or monitor groups of learners.

The Online Student is a web browser module that enables learners to receive and view training assignments, register for group and self-study programs, launch and complete CBT and WBT courses, and view their training results.

E-Learning and Learnframe

As we enter a new millennium and a new economy, the knowledge economy, Learnframe is focused on providing learning solutions that accelerate business growth and development. For more information about Learnframe and Pinnacle, go to www.learnframe.com. To contact our sales staff or technical support team, please call 800-738-9800.